

Learning Outcomes

Course Overview

"The only thing that is constant in life, is change." This quote is attributed to Greek philosopher Heraclitus and is as true nowadays as when it was first said.

During recent years, the world and the business world have seen a rapid increase in the pace of change, and it is therefore even more important that we are equipped with the right skills to deal with both personal and professional changes in life.

This course will provide you with theory but more importantly, practical skills to help you recognise current and future changes that will affect the way your business and your employees need to operate.

You will gain an understanding of the causes of change, realise what needs to be done differently to deal with change and gain confidence in positively embracing change.

This is a full-day training course in-person or over x2x four-hour sessions using Zoom Video conferencing.

AGENDA HIGHLIGHTS:

- How change shows up in day-to-day behaviour and performance
- Diagnosing readiness and resistance at individual and team level
- Translating change into clear behavioural expectations
- Coaching teams through uncertainty while maintaining accountability
- Making change stick through reinforcement and consistency

TARGET AUDIENCE:

- Recruitment managers responsible for leading teams through ongoing change
- Leaders overseeing process, technology or role transformation
- Managers accountable for embedding new ways of working and maintaining performance
- Those required to coach, support and challenge teams during periods of uncertainty

TRAINER: Joanna Oakley

LEARNING OUTCOMES:

- Understand the current environment and the need to acknowledge and embrace
- Recognise the difference between Transitional and Transformational change in today's world
- Understand the psychology of change and the human response to it
- Learn how to deal with the four responses to change
- Recognise the skills needed to lead and manage through change
- Create a plan in order to effectively sustain change
- Confidently communicate change by becoming an agent for it.

INVESTMENT

OPEN COURSE – Cost per head:

Virtual	£460.00 plus VAT
Face to Face	£540.00 plus VAT

IN COMPANY COURSE –

prices are based on 8 delegates plus Trainer expenses

Virtual	£2310.00 plus VAT
Face to Face	£3000.00 plus VAT

For further information on the above programme or to discuss your talent development needs, please call **020 3117 0914** or email talentdevelopment@apsco.org

Courses are available to APSCo members and non-members alike. For non-member prices please contact APSCo Talent Development.